April 13, 2020

Dear Valued Customers, Business Partners and Employees,

OFS is monitoring closely developments related to the current COVID-19 pandemic. We continue to place above all else the safety and health of our workforce as well as all those with whom we do business. We understand that staying connected, informed and in touch is very important.

As we have mentioned previously, the work that OFS does is considered to be a critical infrastructure industry by the U.S. Department of Homeland Security, as noted in its March 19, 2020, Memorandum on Identification of Essential Critical Infrastructure Workers during COVID-19 Response (https://www.cisa.gov/publication/guidance-essential-critical-infrastructure-workforce).

OFS is a global company with manufacturing facilities in China, Denmark, Germany, Morocco, Russia and the United States. All these plants are operating today and the senior leadership team at OFS extends its admiration, appreciation and thanks to all employees who report to work every day to continue the important task of producing fiber optic products in demand world-wide. Many companies around the globe have shut-down due to lack of demand or government restrictions, so we are grateful that we are able to continue to operate and contribute in a positive manner to the world community.

Many of our people are working remotely in an effort to limit the spread of this virus. But we are still here for you. Sales, Customer Care, Product Line Management, Solutions Engineering are just a phone call away. These capable teams are ready and available to assist with network engineering or product solutions questions for on-going or future communications builds in the Telecom, CATV, Utility and Web 2.0 sectors as well as to help design custom fiber solutions for specific medical, sensing, aerospace and industrial applications. All of us at OFS continue to be focused on safety, continuous improvement and open communication. We will communicate OFS updates as we all work through these difficult times.

Thank you for your choosing and supporting OFS.

Sincerely,

Patrice Dubois
President, Chief Executive Officer

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